



## Jerrabomberra Lodge Booking Policies and Procedures for 2025

15 September 2024

### TO SECURE A BOOKING IN 2025

#### 1 A Class Member entitlements

- 1.1 Subject to the rules outlined below, A Class Members receive a preferential booking for one week during the season (Preferred Week) together with a 20% discount for that week. A Class Members only receive the 20% discount for one week each year.
- 1.2 An A Class Member shall be entitled to book and be guaranteed accommodation for the same week for the 2025 ski season as long as they place the booking within 7 days from the end of their Preferred Week in 2024, and further provided that the booking is for the same number of people or less.
- 1.3 If an A Class Member wishes to book another week during the ski season, subject to availability, they will be charged at the member's rate for that stay. Please note that there will be no preference given to A Class Members for this second week.
- 1.4 Any A Class Member who has not occupied the Lodge in 2024, or wishes to apply to change weeks in the 2025 ski season, can apply for their week of choice in 2025 within 7 days of completion of that corresponding week in 2024. That application will be approved if there are rooms available, however if all rooms are occupied by A Class Members who attended the Lodge in 2024 for that week and have applied for that same week in 2025, then that A Class Member will go on a waitlist.
- 1.5 The above rules can be varied for the 2nd week of the NSW school holidays. As this week is particularly popular, it is common that the entire Lodge is booked out by A Class Members. If that is the case for 2025, should applications by A Class Members exceed the available beds, then in an effort to be fair to all members, priority will be given to those A Class Members who did not occupy the Lodge in 2024.

#### 2 B Class Members

- 2.1 A B Class Member shall be entitled to book accommodation for the same week for the 2025 ski season as long as they place the booking within 14 days from the end of their Preferred Week in 2024, and further provided that the booking is for the same number of people or less. If at the end of that 14-day period A Class Members have fully occupied the Lodge, then the B Class Member shall go on a wait-list for that week. Should there be a vacancy at the end of that 14-day period after all A Class Members have been allocated rooms, then B Class Members shall have their booking confirmed.
- 2.2 Any B Class Member who has not occupied the Lodge in 2024, or wishes to apply to change weeks in the 2025 ski season, can apply for their week of choice in 2025 within 14 days of completion of that corresponding week in 2024. That application will be approved if there are rooms available, however if all rooms are occupied by either A Class Members who have booked for that week or B Class Members who have attended the Lodge in 2024 for that week and have applied for that same week in 2025, then that B Class Member will go on a waitlist.



### **3 Guests**

- 3.1 Guests who attended the Lodge in 2024 shall be entitled to book accommodation for the same week for the 2025 ski season as long as they place the booking within 14 days from the end of their preferred week in 2024, and further provided that the booking is for the same number of people or less. If at the end of that 14-day period A Class and B Class Members have applied for all the rooms in the Lodge, then the Guests who have stayed at the Lodge for that week in 2024 shall go on a wait-list for that week. Should there be a vacancy after all A Class and B Class Members have been allocated rooms, then Guests shall have their booking confirmed.
- 3.2 Guests can otherwise apply for accommodation after three weeks from the end of the corresponding week in 2024 requesting that week in 2025 and if rooms are available at that time, their booking can be confirmed.

### **4 Confirmation of Booking and Payment Terms**

- 4.1 A confirmation email will be sent confirming your guest's names, contact details, dates of births and ages of any children and any dietary requirements.
- 4.2 The 2025 rates and terms and conditions will be finalised and published in October 2024 whereby you will be notified by email of these 2025 rates and terms and conditions.
- 4.3 For reservation purposes, a youth, child and infant's age shall be taken as at the date of your arrival at the Lodge. The various categories are divided as follows:
- (1) Adults: 16 years+
  - (2) Youth: 12-15 years
  - (3) Child: 3-11 years
  - (4) Infant: 0-2 years
- 4.4 Your 20% deposit is required to be paid and receipted by 15 November 2024. Please be aware that if your deposit is not received by this date, your booking may be cancelled allowing other members and guests to confirm their booking.
- 4.5 Should you wish to cancel your booking, your deposit is fully refundable up until 31 December 2024. From 1 January 2025 no refunds will be given.
- 4.6 The final payment for your accommodation will be required to be paid and receipted by 28 February 2025.

### **5 Short Stays**

- 5.1 Up until 31 December 2024 bookings will only be taken for full week stays i.e. Saturday to Saturday.
- 5.2 From 1 January 2025, subject to availability, short stays for a minimum of 3 nights can be booked.
- 5.3 Please note that short stays do not have any preference to book for the same period for the next year but can apply for those same days after 1 January 2025.



## **6 General terms**

- 6.1 A Class and B Class Members can assign the rights of their membership to relatives and friends (Nominees) for any week outside of NSW School Holidays. If other A or B Class Members have applied for that particular week, then those A or B Class Members will have priority over the Nominees, however Nominees will have priority over any Guests who have applied for that week.
- 6.2 As the NSW School Holidays are very popular, the Board will adopt a rotation policy if the Lodge is overbooked as follows:
- (1) If all applications are A Class Members, then those A Class Members who did not occupy the Lodge in the previous year will have priority for the next year. If, after allocating accommodation to those A Class Members, there are still more A Class Members requests for rooms than rooms available, then the Board will conduct a ballot to determine which A Class Members will have their booking confirmed.
  - (2) A Class Members who occupied the Lodge in the previous year will be given priority over B Class Members who did not occupy the Lodge in the previous year.
  - (3) If, after all rooms have been allocated to A Class Members, there are still rooms available, then B Class Members will be entitled to be allocated those rooms. If there are more B Class Members who apply than rooms available, then those B Class Members who did not occupy the Lodge in the previous year will have priority for the next year. If, after allocating accommodation to all B Class Members who did not occupy the Lodge last year, there are more B Class Member requests for rooms than rooms available, then the Board will conduct a ballot to determine which B Class Members will have their booking confirmed.
- 6.3 Please note that the Board is entitled to allocate any booking to any room in the Lodge. The Board will try to accommodate requests for particular rooms, but cannot guarantee that all such requests will be granted and the Board reserves the right to change any room type or room configuration prior to arrival.
- 6.4 We will also attempt to accommodate relatives of our Members whenever possible, subject of course to our booking entitlements as outlined herein.
- 6.5 We trust that all members will understand that providing accommodation for our limited Australian ski season is difficult and there will be some instances which are not covered by the above rules. The Board will always act in good faith to provide all Members the opportunity to enjoy our Lodge and, in some situations, will make decisions as to who has priority for any particular accommodation application.

## **7 Members Subscriptions for 2025**

- 7.1 Please note that requests from non-financial members will not be considered for the 2025 season.

## **8 Travel Insurance**

- 8.1 Jerrabomberra Lodge will not be held responsible for costs, loss of deposit and final payments made or other fees incurred due to cancellations resulting from unforeseen circumstances, medical conditions, or changes to your travel plans.
- 8.2 Jerrabomberra Lodge does not offer an "on snow guarantee". Under no circumstances can Jerrabomberra Lodge be held responsible for snow or weather conditions.



- 8.3 It is strongly recommended that you take out travel insurance as an essential part of your ski holiday. Most good policies can provide protection against cancellation fees, loss of personal belongings, public liabilities and/or unforeseen health care costs. Under no circumstances will refunds be made available.

**9 Dates for 2025 Season**

Sat 21 <sup>st</sup> June – Sat 28 <sup>th</sup> June	Low period	
Sat 28 <sup>th</sup> June – Sat 5 <sup>th</sup> July	Low period	
Sat 5 <sup>th</sup> July – Sat 12 <sup>th</sup> July	Shoulder period	1 <sup>st</sup> week of NSW School Holidays
Sat 12 <sup>th</sup> July – Sat 19 <sup>th</sup> July	Peak period	2 <sup>nd</sup> week of NSW School Holidays Strictly for Members Only
Sat 19 <sup>th</sup> July – Sat 26 <sup>th</sup> July	Shoulder period	
Sat 26 <sup>th</sup> July – Sat 2 <sup>nd</sup> Aug	Peak period	
Sat 2 <sup>nd</sup> Aug – Sat 9 <sup>th</sup> Aug	Peak period	
Sat 9 <sup>th</sup> Aug – Sat 16 <sup>th</sup> Aug	Peak period	
Sat 16 <sup>th</sup> Aug – Sat 23 <sup>rd</sup> Aug	Peak period	
Sat 23 <sup>rd</sup> Aug – Sat 30 <sup>th</sup> Aug	Peak period	
Sat 30 <sup>th</sup> Aug – Sat 6 <sup>th</sup> Sept	Shoulder period	
Sat 6 <sup>th</sup> Sept – Sat 13 <sup>th</sup> Sept	Low period	